

## **Tantric Journey**

### **Our Complaints Procedure**

Tantric Journey works hard to treat everyone properly and promptly. Most people are happy with their Tantric Journey therapy sessions and training, but sometimes things can go wrong.

By raising your concerns, you can help put things right and Tantric Journey can learn from your experience.

We've tried to make our complaints procedure simple and easy to follow

#### **Step 1**

##### **Speak with your therapist / teacher**

Most complaints can be due to misunderstandings and can easily be resolved by speaking openly with your therapist or teacher, however, if you do not feel comfortable speaking with your therapist / teacher about your complaint or are still not happy having done so then please follow one of the steps below:

#### **Step 2**

##### **Request to Speak with another Tantric Journey Therapist**

Your therapist can arrange for you to speak confidentially with another Tantric Journey Therapist to resolve any issues or concerns you may have about the treatment you received.

#### **Step 3**

##### **Submit any complaints and/or concerns in writing:**

By sending an email to Tantric Journey complaints manager

[Tantricroadoffice@gmail.com](mailto:Tantricroadoffice@gmail.com)

Make sure to type Complaint or Concern in the Subject field.

#### **Step 4**

##### **Get an Independent Opinion**

By e-mailing the Independent ADR Group – this is an independent, fee paying service that can help you make and resolve a complaint about any aspect of your Tantric Journey therapy session, training, therapist, teacher or student

[ADR Group](#)

# Tantric Journey COMPLAINTS PROCEDURE

